MONEY SERVICES ACT
EFFECTIVE AUGUST 1, 2023

Published By:

ARKANSAS SECURITIES DEPARTMENT
1 Commerce Way
Suite 402
Little Rock, Arkansas 72202
## Table of Contents

**Article 1. General Provisions**
- 23-55-103. Exclusions.
- 23-55-104. Administration and rules.

**Article 2. Money Transmission Licenses**
- 23-55-201. License required.
- 23-55-203. [Repealed.]
- 23-55-204. Surety bonds.
- 23-55-205. Issuance of license.

**Article 3. [Reserved]**

**Article 4. Currency Exchange Licenses**
- 23-55-401. License required.
- 23-55-402. Application for license.
- 23-55-403. Issuance of license.

**Article 5. Authorized Delegates**

**Article 6. Examinations – Reports – Records**
- 23-55-601. Authority to conduct examinations and investigations.
- 23-55-603. Reports.
- 23-55-606. Anti-money laundering program and reports.
- 23-55-608. Disclosure requirements.
- 23-55-610. Timely transmission.
- 23-55-611. Refunds.

**Article 7. Permissible Investments**
23-55-702. Types of permissible investments.

**Article 8 Enforcement**

p. 48

23-55-801. Suspension and revocation.
23-55-802. Suspension and revocation of authorized delegates.
23-55-803. Orders to cease and desist.
23-55-808. Receivership.

**Article 9 Administrative Procedures**

p. 53

23-55-901. Administrative proceedings.

**Article 10 Miscellaneous Provision**

p. 54

23-55-1002. Severability clause.
23-55-1003. Effective date.
23-55-1004. [Reserved.]
23-55-1005. [Repealed.]
23-55-1006. License terms.
23-55-1007. Multistate automated licensing system.
ARTICLE 1
General Provisions

23-55-103. Exclusions.
23-55-104. Administration and rules


This chapter may be cited as the Uniform Money Services Act.


In this chapter:

(1) “Applicant” means a person that files an application for a license under this chapter.

(2) “Authorized delegate” means a person a licensee designates to provide money services on behalf of the licensee.

(3) “Bank” means an institution organized under federal or state law which:

   (A) accepts demand deposits or deposits that the depositor may use for payment to third parties and engages in the business of making commercial loans; or

   (B) engages in credit card operations and maintains only one office that accepts deposits, does not accept demand deposits or deposits that the depositor may use for payments to third parties, does not accept a savings or time deposit less than $100,000, and does not engage in the business of making commercial loans.

(4) “Commissioner” means the Securities Commissioner.

(5) (A) “Control” means:

   (i) the power to vote, directly or indirectly, at least 25 percent of a class of voting securities or voting interests of a licensee or person in control of a licensee;

   (ii) power to elect or appoint a majority of key individuals or executive officers, managers, directors, trustees, or other persons exercising
managerial authority of a licensee or person in control of a licensee; or

(iii) the power to exercise directly or indirectly, a controlling influence over the management or policies of a licensee or person in control of a licensee.

(B) (i) A person:

(a) is presumed to exercise a controlling influence if the person holds the power to vote, directly or indirectly, at least 10 percent of the outstanding voting shares or voting interests of a licensee or person in control of a licensee; and

(b) that is presumed to exercise a controlling influence may rebut the presumption of control if the person is a passive investor.

(ii) For purposes of determining the percentage of a person controlled by any other person, the person's interest shall be aggregated with the interest of any other immediate family member, including without limitation the person's spouse, parents, children, siblings, mothers-in-law, fathers-in-law, sons-in-law, daughters-in-law, brothers-in-law, sisters-in-law, and any other person who shares the person's home.

(6) “Currency exchange” means receipt of revenues from the exchange of money of one government for money of another government.

(7) “Executive officer” means a president, chairperson of the executive committee, chief financial officer, responsible individual, or other individual who performs similar functions.

(8) “Key individual” means an individual who is ultimately responsible for establishing or directing policies and procedures of a licensee, including without limitation an executive officer, manager, director, or trustee.

(9) “Licensee” means a person licensed under this chapter.

(10) “Monetary value” means a medium of exchange, whether or not redeemable in money.

(11) “Money” means a medium of exchange that is authorized or adopted by the United States or a foreign government. The term includes a monetary unit of account established by an intergovernmental organization or by agreement between two or more governments.
(12) “Money services” means money transmission or currency exchange.

(13) (A) “Money transmission” means any of the following:

(i) selling or issuing payment instruments to a person located in this state;

(ii) selling or issuing stored value to a person located in this state;

(iii) facilitating, selling, trading, transferring, or converting virtual currency or monetary value in this state; or

(iv) receiving money for transmission from a person located in this state.

(B) “Money transmission” does not include:

(i) providing:

(a) online services;

(b) telecommunication services;

(c) network access;

(d) delivery services such as courier or package delivery services; or

(ii) acting as a mere conduit for the transmission of data.

(14) “Outstanding,” with respect to a payment instrument, means issued or sold by or for the licensee and reported as sold but not yet paid by or for the licensee.

(15) “Passive investor” means a person that:

(A) does not have the power to elect:

(i) a majority of key individuals;

(ii) a majority of executive officers, managers, directors, or trustees; or

(iii) other persons exercising managerial authority of a person in control of a licensee;

(B) is not employed by and does not have any managerial duties of the licensee or person in control of a licensee;
(C) does not have the power to exercise, directly or indirectly, a controlling influence over the management or policies of a licensee or person in control of a licensee; and

(D) either:

(i) attests to subdivisions (15)(A)-(C), in a form and in a medium prescribed by the commissioner; or

(ii) commits to the passivity characteristics of subdivisions (15)(A)-(C), in a written document.

(16) “Payment instrument” means a written or electronic check, draft, money order, traveler's check, or other written or electronic instrument for the transmission or payment of money or monetary value, whether or not negotiable. The term does not include stored value or any instrument that:

(A) is redeemable by the issuer only for goods or services provided by the issuer or its affiliate or franchisees of the issuer or its affiliate, except to the extent required by applicable law to be redeemable in cash for its cash value; or

(B) is not sold to the public but issued and distributed as part of a loyalty, rewards, or promotional program.

(17) “Person” means an individual, corporation, business trust, estate, trust, partnership, limited liability company, association, joint venture, government; governmental subdivision, agency or instrumentality; public corporation; or any other legal or commercial entity.

(18) “Record” means information that is inscribed on a tangible medium or that is stored in an electronic or other medium and is retrievable in perceivable form.

(19) “State” means a State of the United States, the District of Columbia, the Commonwealth of Puerto Rico, the United States Virgin Islands, or any territory or insular possession subject to the jurisdiction of the United States.

(20) (A) “Stored value” means monetary value representing a claim against the issuer evidenced by an electronic or digital record, and that is intended and accepted for use as a means of redemption for money or monetary value, or payment for goods or services.

(B) “Stored value” includes without limitation prepaid access as defined by 31 C.F.R. § 1010.100, as it existed on January 1, 2023.
“23-42-111. Quarterly reports.” does not include a payment instrument or closed loop stored value or stored value not sold to the public but issued and distributed as part of a loyalty, rewards, or promotional program.

“Tangible net worth” means the aggregate assets of a licensee excluding all intangible assets, less liabilities, as determined according to generally accepted accounting principles.

“Unsafe or unsound practice” means a practice or conduct by a person licensed to engage in money transmission or an authorized delegate of such a person which creates the likelihood of material loss, insolvency, or dissipation of the licensee's assets, or otherwise materially prejudices the interests of its customers.

“Virtual currency” means a digital representation of value that:

- is used as a medium of exchange, a unit of account, or a store of value; and
- does not have legal tender status as recognized by the United States Department of the Treasury.

“Virtual currency” does not include the software or protocols governing the transfer of a digital representation of value or other uses of a virtual distributed ledger system to verify ownership or authenticity in a digital capacity when the virtual currency is not used as a medium of exchange.


23-55-103. Exclusions.

This chapter does not apply to:

1. the United States or a department, agency, or instrumentality thereof;
2. money transmission by the United States Postal Service or by a contractor on behalf of the United States Postal Service;
3. a state, county, city, or any other governmental agency or governmental subdivision of a State;
4. a bank, bank holding company, office of an international banking corporation, branch of a foreign bank, corporation organized pursuant to the Bank Service Company Act, 12 U.S.C. §§ 1861-1867 (Supp. V 1999), or corporation organized
under the Edge Act, 12 U.S.C. §§ 611-633 (1994 & Supp. V 1999) under the laws of a State or the United States if it does not issue, sell, or provide payment instruments, stored value, prepaid access, or virtual currency through an authorized delegate that is not such a person;

(5) electronic funds transfer of governmental benefits for a federal, state, county, or governmental agency by a contractor on behalf of the United States or a department, agency, or instrumentality thereof, or a State or governmental subdivision, agency, or instrumentality thereof;

(6) a board of trade designated as a contract market under the federal Commodity Exchange Act, 7 U.S.C. §§ 1-25 (1994), or a person that, in the ordinary course of business, provides clearance and settlement services for a board of trade to the extent of its operation as or for such a board;

(7) a registered futures commission merchant under the federal commodities laws to the extent of its operation as such a merchant;

(8) a person that provides clearance or settlement services pursuant to a registration as a clearing agency or an exemption from such registration granted under the federal securities laws to the extent of its operation as such a provider;

(9) an operator of a payment system to the extent that it provides processing, clearing, or settlement services, between or among persons excluded by this section, in connection with wire transfers, credit card transactions, debit card transactions, stored-value transactions, automated clearing house transfers, similar funds transfers, prepaid access, or virtual currency;

(10) a person registered as a securities broker-dealer under federal or state securities laws to the extent of its operation as such a broker-dealer;

(11) a credit union regulated and insured by the National Credit Union Administration;

(12) an agent appointed by a payee to collect and process payment as the agent of the payee, if the agent can demonstrate that:

(A) there exists a written agreement between the payee and the agent directing the agent to collect and process payments on behalf of the payee;

(B) the payee holds the agent out to the public as accepting payments on behalf of the payee; and

(C) payment is treated as received by the payee upon receipt by the agent so that there is no risk of loss to the individual initiating the transaction if the agent fails to remit the funds to the payee;
virtual currency or other digital representation of value redeemable exclusively for goods or services and limited to transactions involving a defined merchant, including without limitation a rewards program;

(14) a digital representation of value issued by or on behalf of a publisher and used solely within an online game, game platform, or family of games sold by the same publisher or offered on the same game platform;

(15) uses of a virtual distributed ledger system to verify ownership or authenticity in a digital capacity when the virtual currency is not used as a medium of exchange; or

(16) the exchange, transfer, or storage of virtual currency or to virtual currency administration if any of the following apply to the transaction:

(A) the Electronic Fund Transfer Act, 15 U.S.C. § 1693 et seq., as it existed on January 1, 2023;

(B) the Securities Exchange Act of 1934, 15 U.S.C. § 78a et seq., as it existed on January 1, 2023;

(C) the Commodity Exchange Act, 7 U.S.C. § 1 et seq., as it existed on January 1, 2023; or

(D) the Arkansas Securities Act, § 23-42-101 et seq.


23-55-104. Administration and rules.

(a) The Securities Commissioner shall administer this chapter.

(b) The commissioner may:

(1) Make, amend, and rescind any rules, forms, and orders that the commissioner deems necessary or appropriate to carry out this chapter, including without limitation rules and forms governing applications and reports; and

(2) Define any terms, whether or not used in this chapter, if consistent with this chapter.

(c) A rule, form, or order shall not be made, amended, or rescinded unless the commissioner finds that the action is:
(1) Necessary or appropriate in the public interest or for the protection of consumers; and

(2) Consistent with the purposes fairly intended by the policy and provisions of this chapter.

(d) All rules and forms of the commissioner shall be published.

ARTICLE 2
Money Transmission Licenses

23-55-201. License required.
23-55-203. [Repealed.]
23-55-204. Surety bonds.
23-55-205. Issuance of license.

23-55-201. License required.

(a) A person may not engage in the business of money transmission or advertise, solicit, or hold itself out as providing money transmission unless the person:

(1) is licensed under this article;

(2) is an authorized delegate of a person licensed under this article; or

(3) is excluded under § 23-55-103.

(b) A license under this article is not transferable or assignable.


(a) In this section, “material litigation” means litigation that according to generally accepted accounting principles or international financial reporting standards is significant to an applicant's or a licensee's financial health and would be required to be disclosed in the applicant's or licensee's annual audited financial statements, report to shareholders, or similar records.

(b) A person applying for a license under this article shall do so in a form and in a medium prescribed by the commissioner. The application must state or contain:

(1) the legal name and residential and business addresses of the applicant and any fictitious or trade name used by the applicant in conducting its business;

(2) a list of any criminal convictions of the applicant and any material litigation in which the applicant has been involved in the 10-year period next preceding the submission of the application;
(3) a description of any money services previously provided by the applicant and the money services that the applicant seeks to provide in this State;

(4) a list of the applicant's proposed authorized delegates and the locations in this State where the applicant and its authorized delegates propose to engage in money transmission or provide other money services;

(5) a list of other States in which the applicant is licensed to engage in money transmission or provide other money services and any license revocations, suspensions, or other disciplinary action taken against the applicant in another State;

(6) information concerning any bankruptcy or receivership proceedings affecting the licensee;

(7) a sample form of contract for authorized delegates, if applicable, and a sample form of payment instrument or instrument upon which stored value or prepaid access is recorded, if applicable;

(8) the name and address of any bank through which the applicant's payment instruments, stored value, or prepaid access will be paid;

(9) a description of the source of money and credit to be used by the applicant to provide money services;

(10) any other information the commissioner reasonably requires with respect to the applicant;

(11) the name of a person submitted by the applicant as the responsible individual and information on that person to include:

(A) legal name;

(B) residential and business addresses;

(C) date of birth;

(D) Social Security number;

(E) employment history for the five-year period preceding the submission of the application; and

(F) documentation that the proposed responsible individual is a citizen of the United States or has obtained legal immigration status to work in the United States;
(12) for the ten-year period preceding submission of the application, a list of:

(A) any criminal convictions of the proposed responsible individual of the applicant;

(B) any litigation involving the proposed responsible individual relating to the provision of money services; and

(C) any material litigation in which the applicant has been involved;

(13) a list of any license revocations, suspensions, restrictions, or other disciplinary action taken against any money services business involving the proposed responsible individual of the applicant; and

(14) information concerning any bankruptcy or receivership proceedings involving or affecting the applicant or the proposed responsible individual of the applicant.

(c) If an applicant is a corporation, limited liability company, partnership, or other entity, the applicant shall also provide:

(1) the date of the applicant's incorporation or formation and State or country of incorporation or formation;

(2) if applicable, a certificate of good standing from the State or country in which the applicant is incorporated or formed;

(3) a brief description of the structure or organization of the applicant, including any parent or subsidiary of the applicant, and whether any parent or subsidiary is publicly traded;

(4) the legal name, any fictitious or trade name, all business and residential addresses, and the employment, in the 10-year period next preceding the submission of the application of each executive officer, manager, director, or person that has control, of the applicant;

(5) a list of any criminal convictions and material litigation in which any executive officer, manager, director, or person in control of, the applicant has been involved in the 10-year period next preceding the submission of the application;

(6) a copy of the applicant's audited financial statements for the most recent fiscal year and, if available, for the two-year period next preceding the submission of the application;
(7) a copy of the applicant's unconsolidated financial statements for the current fiscal year, whether audited or not, and, if available, for the two-year period next preceding the submission of the application;

(8) if the applicant is publicly traded, a copy of the most recent report filed with the United States Securities and Exchange Commission under § 13 of the federal Securities Exchange Act of 1934, 15 U.S.C. § 78m (1994 & Supp. V 1999);

(9) evidence of the applicant's registration or qualification to do business in this state;

(10) if the applicant is a wholly owned subsidiary of:

(A) a corporation publicly traded in the United States, a copy of audited financial statements for the parent corporation for the most recent fiscal year or a copy of the parent corporation's most recent report filed under § 13 of the federal Securities Exchange Act of 1934, 15 U.S.C. § 78m (1994 & Supp. V 1999); or

(B) a corporation publicly traded outside the United States, a copy of similar documentation filed with the regulator of the parent corporation's domicile outside the United States;

(11) if the applicant has a registered agent in this State, the name and address of the applicant's registered agent in this State; and

(12) any other information the commissioner reasonably requires with respect to the applicant.

(d) A nonrefundable application fee of $1,500 and a license fee of $750 must accompany an application for a license under this article. The license fee must be refunded if the application is denied.

(e) The commissioner may waive one or more requirements of subsections (b) and (c) or permit an applicant to submit other information in lieu of the required information.

(f) The application shall be accompanied by the surety bond required by § 23-55-204.

(g) An individual in control of a licensee or applicant, an individual who seeks to acquire control of a licensee, and each key individual shall furnish to the commissioner, through the Nationwide Multistate Licensing System and Registry, the following:
the individual's fingerprints for submission to the Federal Bureau of Investigation and the commissioner for purposes of a national criminal history background check, unless the person currently resides outside of the United States and has resided outside of the United States for the last 10 years.

(2) personal history and experience in a form and in a medium prescribed by the commissioner to obtain the following information:

(A) (i) a credit report from an independent consumer reporting agency, unless the individual does not have a Social Security number.

(ii) If an individual does not have a Social Security number, then the requirement for a credit report from an independent consumer reporting agency under subdivision (g)(2)(A)(i) is waived;

(B) information related to any criminal convictions or pending criminal charges; and

(C) information related to any regulatory or administrative action or any civil litigation involving claims of fraud, misrepresentation, conversion, mismanagement of funds, breach of fiduciary duty, or breach of contract.

(3) if an individual has resided outside of the United States at any time in the last 10 years, an investigative background report prepared by an independent search firm that meets the following requirements:

(A) at a minimum, the independent search firm shall:

(i) demonstrate that it has sufficient knowledge, resources, and employs accepted and reasonable methodologies to conduct the research for a background report; and

(ii) not be affiliated with or have an interest with the individual the independent search firm is researching; and

(B) at a minimum, the investigative background report shall:

(i) be written in the English language; and

(ii) contain the following:
(a) if available in the individual's current jurisdiction of residency, a comprehensive credit report, or any equivalent information obtained or generated by the independent search firm to accomplish the report, including without limitation a search of the court data in the countries, provinces, states, cities, towns, and contiguous areas where the individual resided and worked;

(b) criminal records information for the past 10 years, including without limitation felonies, misdemeanors, or similar convictions for violations of law in the countries, provinces, states, cities, towns, and contiguous areas where the individual resided and worked;

(c) employment history;

(d) media history, including an electronic search of national and local publications, wire services, and business applications; and

(e) financial services-related regulatory history, including without limitation money transmissions, securities, banking, insurance, and mortgage-related industries.

**History.** Acts 2007, No. 1595, § 1; 2009, No. 486, §§ 6, 7; 2013, No. 531, § 4; 2019, No. 111, § 1; 2021, No. 532, §§ 7, 8; 2023, No. 442, § 3.

23-55-203. [Repealed.]

23-55-204. Surety bonds.

(a) An applicant for a money transmission license shall provide, and a licensee at all times shall maintain, security consisting of a surety bond in a form satisfactory to the Securities Commissioner.

(b) The amount of the required security under this section shall be:

1. the greater of $100,000 or an amount equal to 100 percent of the licensee's average daily money transmission liability in this state, calculated for the most recently completed three-month period, up to a maximum of $500,000; or
(2) If the licensee's tangible net worth exceeds 10 percent of total assets, then the licensee shall maintain a surety bond of $100,000.

(c) A licensee that maintains a bond in the maximum amount provided for in subsection (b), as applicable, is not required to calculate its average daily money transmission liability in this state for purposes of § 23-55-702.

(d) A licensee may exceed the maximum required bond amount under § 23-55-702(a)(6).


23-55-205. Issuance of license.

(a) When an application is filed under this article, the commissioner shall investigate the applicant's financial condition and responsibility, financial and business experience, character, and general fitness. The commissioner may conduct an on-site investigation of the applicant, the reasonable cost of which the applicant must pay. The commissioner shall issue a license to an applicant under this article if the commissioner finds that all of the following conditions have been fulfilled:

(1) The applicant has complied with §§ 23-55-202, 23-55-204, and 23-55-207;

(2) The financial condition and responsibility, financial and business experience, competence, character, and general fitness of the applicant; and the competence, experience, character, and general fitness of the executive officers, managers, directors, and persons in control of, the applicant indicate that it is in the interest of the public to permit the applicant to engage in money transmission; and

(3) An applicant, an officer, a person who exercises control over the applicant, or a responsible individual shall not be listed on a specially designated nationals and blocked persons list prepared by the United States Department of the Treasury or as an individual or entity designated by the United States Department of State under Exec. Order No. 13224, issued on September 23, 2001, 66 Fed. Reg. 49079.

(b) When an application for an original license under this article is complete, the commissioner shall promptly notify the applicant in a record of the date on which the application was determined to be complete and:

(1) The commissioner shall approve or deny the application within 120 days after that date; or
(2) if the application is not approved or denied within 120 days after that date:

(A) the application is deemed approved; and

(B) the commissioner shall issue the license under this article, to take effect as of the first business day after expiration of the 120-day period.

(c) The commissioner may for good cause extend the application period.

(d) An applicant whose application is denied by the commissioner under this article may appeal, within 30 days after receipt of the notice of the denial, from the denial and request a hearing before the commissioner.

(e) A license issued under this article expires annually at the close of business on December 31 unless the license is:

(1) renewed according to this article;

(2) surrendered by the license holder;

(3) suspended; or

(4) revoked by the commissioner.

(f) (1) A money transmitter licensee may surrender a license by providing the commissioner with a written notice of surrender through the automated licensing system approved by the commissioner.

(2) The written notice of surrender shall include notice of where the records of the money transmitter licensee will be stored and the name, address, telephone number, and other contact information of a responsible party who is authorized to provide access to the records.

(3) The surrender of a license does not reduce or eliminate the civil or criminal liability of a money transmitter licensee arising from acts or omissions occurring before the surrender of the license, including any administrative actions undertaken by the commissioner to revoke or suspend a license, to assess fines, to order payment of restitution, or to exercise any other authority authorized under this chapter.


(a) A licensee under this article shall pay an annual renewal fee of $750 no later than December 31 in order to be licensed for the next calendar year.

(b) A licensee under this article shall submit a renewal report with the renewal fee, in a form prescribed by the commissioner. The renewal report must state or contain:

(1) a list of the licensee's permissible investments and a certification that the licensee continues to maintain permissible investments according to the requirements set forth in §§ 23-55-701 and 23-55-702; and

(2) proof that the licensee continues to maintain an adequate surety bond as required by § 23-55-204.

(c) A licensee shall comply with subsections (a) and (b) within thirty (30) days of the renewal date.

(d) The commissioner for good cause may grant an extension of the renewal date.


(a) A licensee shall maintain at all times a tangible net worth that is the greater of:

(1) $100,000 or 3 percent of total assets for the first $100,000,000;

(2) 2 percent of additional assets for $100,000,000 to $1,000,000,000; and

(3) 0.5 percent of additional assets for any amount over $1,000,000,000.

(b) Tangible net worth shall be demonstrated at initial application by the applicant's most recent audited or unaudited financial statements under § 23-55-202(c)(6).

(c) Notwithstanding the other provisions of this section, the Securities Commissioner, for good cause shown, may exempt an applicant or licensee, in part or in whole, from the requirements of this section.

ARTICLE 3
[Reserved]

ARTICLE 4
Currency Exchange Licenses

23-55-401. License required.
23-55-402. Application for license.

23-55-401. License required.

(a) A person may not engage in currency exchange or advertise, solicit, or hold itself out as providing currency exchange for which the person receives revenues equal or greater than five percent of total revenues unless the person:

(1) is licensed under this article;

(2) is licensed for money transmission under § 23-55-201 et seq.; or

(3) is an authorized delegate of a person licensed under § 23-55-201 et seq.

(b) A license under this article is not transferable or assignable.


23-55-402. Application for license.

(a) A person applying for a license under this article shall do so in a form and in a medium prescribed by the commissioner. The application must state or contain:

(1) the legal name and residential and business addresses of the applicant, if the applicant is an individual or, if the applicant is not an individual, the name of each partner, executive officer, manager, and director;

(2) the location of the principal office of the applicant;

(3) complete addresses of other locations in this State where the applicant proposes to engage in currency exchange, including all limited stations and mobile locations;

(4) a description of the source of money and credit to be used by the applicant to engage in currency exchange;
other information the commissioner reasonably requires with respect to the applicant, but not more than the commissioner may require under § 23-55-201 et seq.;

the name of a person submitted by the applicant as the responsible individual and information on that person to include:

(A) legal name;

(B) residential and business addresses;

(C) date of birth;

(D) Social Security number;

(E) employment history for the five-year period preceding the submission of the application; and

(F) documentation that the proposed responsible individual is a citizen of the United States or has obtained legal immigration status to work in the United States;

for the ten-year period preceding the submission of the application, a list of any criminal convictions of the proposed responsible individual of the applicant, any litigation involving the proposed responsible individual relating to the provision of money services, and any material litigation in which the applicant has been involved;

a list of other states in which the applicant engages in currency exchange or provides other money services and any license revocations, suspensions, restrictions, or other disciplinary action taken against the applicant in another state;

a list of any license revocations, suspensions, restrictions, or other disciplinary action taken against any money services business involving the responsible individual of the applicant; and

information concerning any bankruptcy or receivership proceedings involving or affecting the applicant or the responsible individual of the applicant.

A nonrefundable application fee of $1,500 and a license fee of $375 must accompany an application for a license under this article. The license fee must be refunded if the application is denied.

(a) When an application for a license is made under this article, the commissioner shall investigate the applicant's financial condition and responsibility, financial and business experience, character, and general fitness. The commissioner may conduct an on-site investigation of the applicant, the reasonable cost of which the applicant must pay. The commissioner shall issue a license to an applicant under this article if the commissioner finds that all of the following conditions have been fulfilled:

(1) the applicant has complied with § 23-55-402; and

(2) the financial condition and responsibility, financial and business experience, competence, character, and general fitness of the applicant; and the competence, experience, character, and general fitness of the executive officers, managers, directors, and persons in control of; the applicant indicate that it is in the interest of the public to permit the applicant to engage in currency exchange.

(b) When an application for an original license under this article is complete, the commissioner shall promptly notify the applicant in a record of the date on which the application was determined to be complete and:

(1) the commissioner shall approve or deny the application within 120 days after that date; or

(2) if the application is not approved or denied within 120 days after that date:

   (A) the application is deemed approved; and

   (B) the commissioner shall issue the license under this article, to take effect as of the first business day after expiration of the period.

(c) The commissioner may for good cause extend the application period.

(d) An applicant whose application is denied a license by the commissioner under this article may appeal, within 30 days after receipt of the notice of the denial, from the denial and request a hearing.

(e) A license issued under this chapter expires at the close of business on December 31 of the calendar year unless the license is:

(1) renewed according to this chapter;
(2) surrendered by the license holder;

(3) suspended; or

(4) revoked by the commissioner.


(a) A licensee under this article shall pay an annual renewal fee of $375 no later than December 31 in order to be licensed for the next calendar year.

(b) A licensee under this article shall submit a renewal report with the renewal fee, in a form and in a medium prescribed by the commissioner. The renewal report must contain a list of the locations in this State where the licensee or an authorized delegate of the licensee engages in currency exchange, including limited stations and mobile locations.

(c) A licensee may renew a license after the time specified in subsection (a) if the licensee renews within thirty (30) days of the renewal date by:

(1) paying $375 as required under subsection (a);

(2) complying with the requirements in subsection (b); and

(3) paying a late fee of $250 so long as the complete renewal application is received.

(d) (1) The commissioner for good cause may grant an extension of the renewal date.

(2) If a licensee has not renewed a license within thirty (30) days of the renewal date and has not shown good cause to receive an extension of the renewal date as described under subdivision (d)(1), then it shall be necessary for the licensee to submit a new application to engage in the business of currency exchange.

ARTICLE 5
Authorized Delegates


(a) In this section, “remit” means to make direct payments of money to a licensee or its representative authorized to receive money or to deposit money in a bank in an account specified by the licensee.

(b) A contract between a licensee and an authorized delegate must require the authorized delegate to operate in full compliance with this chapter. The licensee shall furnish in a record to each authorized delegate policies and procedures sufficient for compliance with this chapter.

(c) An authorized delegate shall remit all money owing to the licensee in accordance with the terms of the contract between the licensee and the authorized delegate.

(d) If a license is suspended or revoked, the commissioner shall notify all authorized delegates of the licensee whose names are in a record filed with the commissioner of the suspension, revocation, or non-renewal. After notice is sent or publication is made, an authorized delegate shall immediately cease to provide money services as a delegate of the licensee.

(e) An authorized delegate may not provide money services outside the scope of activity permissible under the contract between the authorized delegate and the licensee, except activity in which the authorized delegate is authorized to engage under § 23-55-201 et seq. or § 23-55-401 et seq. An authorized delegate of a licensee holds in trust for the benefit of the licensee all money net of fees received from money transmission.

(f) An authorized delegate may not use a subdelegate to conduct money services on behalf of a licensee.


A person may not provide money services on behalf of a person not licensed under this chapter. A person that engages in that activity provides money services to the same extent as if the person were a licensee.

ARTICLE 6
Examinations – Reports – Records

23-55-601. Authority to conduct examinations and investigations.
23-55-603. Reports.
23-55-606. Anti-money laundering program and reports.
23-55-610. Timely transmission.
23-55-611. Refunds.

23-55-601. Authority to conduct examinations and investigations.

(a) The Securities Commissioner or the commissioner's designee may conduct an annual examination of a licensee or of any of its authorized delegates upon 45 days' notice in a record to the licensee.

(b) The commissioner may examine a licensee or its authorized delegate, at any time, without notice, if the commissioner has reason to believe that the licensee or authorized delegate is engaging in an unsafe or unsound practice or has violated or is violating this chapter or a rule adopted or an order issued under this chapter.

(c) (1) The licensee, applicant, or person subject to licensing under this chapter shall pay a fee for each examination, not to exceed one hundred fifty dollars ($150) per examiner for each day or for part of a day during which the examiner is conducting the examination.

(2) In addition to the fee prescribed under subdivision (c)(1) of this section, the licensee, applicant, or person subject to licensing under this chapter may be required to pay the actual hotel and traveling expenses of each examiner traveling to and from the office of the commissioner while the examiner is conducting the examination.

(d) Information obtained during an examination under this chapter may be disclosed only as provided in § 23-55-607.

(e) The commissioner may:

(1) Make any investigations within or outside of this state that he or she deems necessary to determine whether a person has violated or is about to violate
this chapter or any rule or order under this chapter, or to aid in the enforcement of this chapter;

(2) Require or permit a person to file a sworn, written statement or submit any other form of evidence concerning the matter to be investigated; and

(3) Publish information concerning a violation of this chapter or a rule or order issued under this chapter.

(f) For the purpose of an investigation or proceeding under this chapter, the commissioner or the commissioner's designee may:

(1) Administer oaths and affirmations;

(2) Subpoena and compel the attendance of witnesses;

(3) Take evidence; and

(4) Require the production of books, papers, correspondence, memoranda, agreements, or other documents or records that the commissioner deems relevant or material to the inquiry.

(g) (1) In case of contumacy by or the refusal to obey a subpoena issued to a person, the Pulaski County Circuit Court upon application by the commissioner may order the person to appear before the commissioner or the commissioner's designee to testify or produce documentary or other evidence concerning the matter under investigation or in question.

(2) Failure to obey the order of the court may be punished by the court as a contempt of court.

(h) (1) A person shall not refuse to appear, testify, or produce evidence before the commissioner or the commissioner's designee on the ground that the testimony or evidence may tend to incriminate the person or subject the person to a penalty or forfeiture.

(2) (A) After claiming a privilege against self-incrimination, an individual shall not be prosecuted or subjected to a penalty or forfeiture for or on account of a transaction, matter, or thing concerning which the individual is compelled to testify or produce evidence, documentary or otherwise.

(B) However, an individual is not exempt from prosecution and punishment for perjury or contempt committed while testifying or producing evidence, documentary or otherwise.
(i) (1) To aid an examination or investigation under this chapter, the commissioner or the commissioner's designee may at any time examine:

(A) The business of a licensee, an authorized delegate of a licensee, or any other person engaged in the business of providing money services, whether the person acts or claims to act under or without the authority of this chapter; and

(B) Wherever located, the books, accounts, records, papers, documents, files, and other information used in the business of a licensee, an authorized delegate of a licensee, or any other person engaged in the business of providing money services, whether the person acts or claims to act under or without the authority of this chapter.

(2) The commissioner or the commissioner's designee shall have free access to the offices and places of business, books, accounts, papers, documents, other information, records, files, safes, and vaults to conduct the examination or investigation under this section.

(3) The commissioner or the commissioner's designee may request through a record the books, accounts, papers, documents, other information, records, and files to be provided to the commissioner on 7 business-days' notice.


The Securities Commissioner may consult and cooperate with other state money services regulators and agencies of the United States Government in enforcing and administering this chapter. They may jointly pursue examinations and take other official action that they are otherwise empowered to take.


23-55-603. Reports.

(a) A licensee shall file with the commissioner within 15 business days any material changes in information provided in a licensee's application as prescribed by the commissioner.

(b) A licensee shall file with the commissioner within 45 days after the end of each calendar quarter a current list of all authorized delegates, and locations in this State where the licensee or an authorized delegate of the licensee provides money
services, including limited stations and mobile locations. The licensee shall state the name and street address of each location and authorized delegate.

(c) A money transmission licensee shall file with the commissioner within 90 days after the end of the money transmission licensee's fiscal year a copy of the money transmission licensee's audited financial statement from the most recently completed fiscal year or, if the money transmission licensee is a wholly owned subsidiary of another corporation, the consolidated audited financial statement of the parent corporation from the most recently completed fiscal year or the money transmission licensee's consolidated audited annual financial statement from the most recently completed fiscal year.

(d) A licensee shall file a report with the commissioner within 3 business days after the licensee has reason to know of the occurrence of the following events:


2. the filing of a petition by or against the licensee for receivership, the commencement of judicial or administrative proceedings for its dissolution or reorganization, or the making of a general assignment for the benefit of its creditors;

3. the commencement of a proceeding to revoke or suspend its license in a state or country that the licensee engages in business or is licensed;

4. the cancellation or impairment of the licensee's bond or other security;

5. a charge or conviction of the licensee or of an executive officer, manager, director, or person in control of the licensee, for a felony; or

6. a charge or conviction of an authorized delegate for a felony.

(e) A licensee shall file with the commissioner within 45 days after the end of each calendar quarter, in a form acceptable to the commissioner, a report of the number and monetary amount of payment instruments, stored-value, prepaid access, and virtual currency sold by the licensee in this State for that quarter, and the monetary amount of payment instruments, stored-value, prepaid access, and virtual currency currently outstanding.

(f) The commissioner may for good cause grant an extension of the reporting date.

23-55-604. Acquisition of control.

(a) (1) A person, or a group of persons acting in concert, seeking to acquire control of a licensee shall obtain the written approval of the Securities Commissioner before acquiring control.

(2) If an individual becomes a key individual of the licensee in the ordinary course of business, then the individual is not deemed to have acquired control of a licensee and is not subject to this section.

(b) A person or a group of persons acting in concert seeking to acquire control of a licensee shall submit, in cooperation with the licensee:

(1) an application in a form and in a medium prescribed by the commissioner; and

(2) a nonrefundable fee of $1,000 with a request for approval.

(c) Upon request, the commissioner may permit a licensee or the person or group of persons acting in concert to submit some or all information required under subdivision (b)(1) without using the Nationwide Multistate Licensing System and Registry.

(d) The application under subdivision (b)(1) shall include information required by § 23-55-202(g) for a new key individual who has not previously completed the requirements of § 23-55-202(g) for a licensee.

(e) (1) If an application for acquisition of control under this section appears to include all the items and address all of the matters that are required, then the application shall be considered complete, and the commissioner shall promptly notify the applicant in a record of the date that the application was determined to be complete.

(2) The commissioner shall approve or deny the application within 60 days after the completion date.

(3) If the application is not approved or denied within 60 days after the completion date, then:

(i) the application is approved; and

(ii) the person or group of persons acting in concert are not prohibited from acquiring control.
(4) The commissioner may for good cause extend the application period.

(f) A determination by the commissioner that an application is complete and the application is accepted for processing means that the application, on its face, appears to include all of the items and address all of the matters that are required but is not an assessment of the substance of the application or of the sufficiency of the information provided.

(g) (1) If an application is filed and considered complete under subsection (e), then the commissioner shall investigate the financial condition and responsibility, financial and business experience, character, and general fitness of the person or group of persons acting in concert seeking to acquire control.

(2) The commissioner shall approve an application for acquisition of control under this section if the commissioner finds that all of the following conditions have been fulfilled:

(A) the requirements of subsections (b) and (d) have been met, as applicable; and

(B) the financial condition and responsibility, financial and business experience, competence, character, and general fitness of the person or group of persons acting in concert seeking to acquire control, and the competence, experience, character, and general fitness of the key individuals and persons that would be in control of the licensee after the acquisition of control indicate that it is in the interest of the public to permit the person or group of persons acting in concert to control the licensee.

(h) (1) The commissioner shall issue a formal written notice of the denial of an application to acquire control within 30 days of the decision to deny the application.

(2) The commissioner shall state in the notice of denial the specific reasons for the denial of the application.

(3) An applicant whose application is denied by the commissioner under this subsection (h) may appeal within 30 days after receipt of the written notice of the denial.

(i) The requirements of subsections (a) and (b) do not apply to:

(1) a person that acts as a proxy for the sole purpose of voting:
(A) at a designated meeting of the shareholders or holders of voting shares; or

(B) interests of a licensee or a person in control of a licensee;

(2) a person that acquires control of a licensee by devise or descent;

(3) a person that acquires control of a licensee:

(A) as a personal representative, custodian, guardian, conservator, or trustee;

(B) as an officer appointed by a court of competent jurisdiction; or

(C) by operation of law;

(4) a person that is exempt under § 23-55-103;

(5) a person that the commissioner determines is not subject to subsection (a) based on the public interest;

(6) a public offering of securities of a licensee or a person in control of a licensee; or

(7) an internal reorganization of a person in control of the licensee if the ultimate person in control of the licensee remains the same.

(j) Persons in subdivisions (i)(2)-(4) and subdivisions (i)(6) and (7), in cooperation with the licensee, shall notify the commissioner within 15 days after the acquisition of control.

(k) (1) The requirements of subsections (a) and (b) do not apply to a person that has complied with and received approval to engage in money transmission under this chapter or was identified as a person in control in a prior application filed with and approved by the commissioner or by a money services business accredited state under a multistate licensing process if:

(A) the person has not had a license revoked or suspended or controlled a licensee that has had a license revoked or suspended while the person was in control of the licensee in the previous 5 years;
(B) the person is a licensee, and the person is well managed and has received at least a satisfactory rating for compliance at its most recent examination by a money services business accredited state if the rating was given;

(C) the licensee to be acquired is projected to meet the requirements of §§ 23-55-204, 23-55-207, and 23-55-701 after the acquisition of control is completed, and if the person acquiring control is a licensee, then that licensee is also projected to meet the requirements of §§ 23-55-204, 23-55-207, and 23-55-701 after the acquisition of control is completed;

(D) the licensee to be acquired shall not implement any material changes to its business plan as a result of the acquisition of control, and if the person acquiring control is a licensee, then that licensee also shall not implement any material changes to its business plan as a result of the acquisition of control; and

(E) the person provides notice of the acquisition in cooperation with the licensee and attests to subdivisions (k)(1)(A)-(D) in a form and in a medium prescribed by the commissioner.

(2) If the notice is not disapproved within 30 days after the date that the notice was determined to be complete, then the notice is approved.

(l) (1) Before filing an application for approval to acquire control of a licensee, a person may request in writing a determination from the commissioner as to whether or not the person would be considered a person in control of a licensee upon consummation of a proposed transaction.

(2) If the commissioner determines that the person would not be a person in control of a licensee, then the proposed person and transaction are not subject to the requirements of subsections (a) and (b).

(m) (1) A licensee adding or replacing a key individual shall:

(A) provide notice in a manner prescribed by the commissioner within 15 days after the effective date of the key individual's appointment; and

(B) provide information as required by this section within 45 days of the effective date of the key individual's appointment.
(2) Within 90 days of the date that the notice provided under subdivision (m)(1) was determined to be complete, the commissioner may issue a notice of disapproval of a key individual if the competence, experience, character, or integrity of the individual are such that it would not be in the best interests of the public or the customers of the licensee to permit the individual to be a key individual of the licensee.

(3) (A) A notice of disapproval shall:

   (i) contain a statement of the basis for disapproval; and

   (ii) be sent to the licensee and the disapproved individual.

   (B) A licensee may appeal a notice of disapproval within 30 days after receipt of the notice of disapproval.

(4) If the notice provided under subdivision (m)(1) is not disapproved within 90 days after the date that the notice was determined to be complete, then the key individual is approved.


(a) A licensee shall maintain the following records for determining its compliance with this chapter for at least five years:

   (1) a record of each payment instrument, stored-value, virtual currency, or prepaid access obligation sold;

   (2) a general ledger posted at least monthly containing all asset, liability, capital, income, and expense accounts;

   (3) bank statements and bank reconciliation records;

   (4) records of outstanding payment instruments and stored-value and prepaid access obligations;

   (5) records of each payment instrument, stored-value, virtual currency, and prepaid access obligation paid within the five-year period;

   (6) a list of the last known names and addresses of all of the licensee's authorized delegates; and
(7) any other records the commissioner reasonably requires by rule.

(b) The items specified in subsection (a) may be maintained photographically, electronically, or in any other form of record allowed by the commissioner.

(c) Records may be maintained outside this State if they are made accessible and available to the commissioner on seven business-days' notice that is sent in a record.

(d) All records maintained by the licensee as required in subsections (a) through (c) are open to inspection by the commissioner pursuant to § 23-55-601.


23-55-606. Anti-money laundering program and reports.

(a) Every licensee shall comply with all state and federal laws, rules, and regulations relating to the detection and prevention of money laundering.

(b) Every licensee shall maintain an anti-money laundering program in accordance with 31 C.F.R. § 103.125. The program shall be reviewed and updated as necessary to ensure that the program continues to be effective in detecting and deterring money laundering activities.

(c) At a minimum, the program shall include:

(1) A system of internal controls to ensure ongoing compliance;

(2) Independent testing for compliance to be conducted by bank personnel or by an outside party;

(3) Designation of an individual or individuals who are responsible for coordinating and monitoring day-to-day compliance;

(4) Training for appropriate personnel; and

(5) Appropriate risk-based procedures for conducting ongoing customer due diligence to include without limitation:

   (A) Understanding the nature and purpose of customer relationships for the purpose of developing a customer risk profile; and

   (B) (i) Conducting ongoing monitoring to identify and report suspicious transactions and, on a risk basis, to maintain and update customer information.
(ii) For purposes of subdivision (c)(5)(B)(i) of this section, customer information shall include information regarding the beneficial owners of legal entity customers.

(d) Every licensee shall comply with the regulations of its federal functional regulator governing such programs.

(e) A licensee and an authorized delegate shall file with the commissioner all reports required by federal currency reporting, record keeping, and suspicious transaction reporting requirements as set forth in 31 U.S.C. § 5311 (1994), 31 C.F.R. § 103 (2000), and other federal and state laws pertaining to money laundering.

(f) The timely filing of a complete and accurate report required under subsection (e) of this section with the appropriate federal agency satisfies compliance with the requirements of subsection (e) of this section, unless the commissioner notifies the licensee that reports of this type are not being regularly and comprehensively transmitted by the federal agency to the commissioner.


(a) Unless otherwise specified in this section, all information filed with the commissioner shall be available for public inspection under rules promulgated by the commissioner consistent with state and federal law governing the disclosure of public information.

(b) Except for reasonably segregable portions of information and records that by law would routinely be made available to a party other than an agency in litigation with the commissioner, the commissioner shall not publish or make available:

(1) Information contained in reports, summaries, analyses, letters, or memoranda arising out of, in anticipation of, or in connection with an investigation, examination, or inspection of the books and records of any person;

(2) Interagency or intra-agency memoranda or letters, including without limitation:

(A) Records that reflect discussions between or consideration by the commissioner or members of the staff of the State Securities Department or the staff of the Department of Commerce working for the State Securities Department, or both, of any action taken or proposed to be taken by the commissioner or by any members of the staff of the State Securities Department or the staff of the
Department of Commerce working for the State Securities Department; and

(B) Reports, summaries, analyses, conclusions, or any other work product of the commissioner or of attorneys, accountants, analysts, or other members of the commissioner's staff, prepared in the course of an:

(i) Inspection of the books or records of a person whose affairs are regulated by the commissioner; or

(ii) Examination, investigation, or litigation conducted by or on behalf of the commissioner;

(3) Personnel files, medical files, and similar files if disclosure would constitute a clearly unwarranted invasion of personal privacy, including without limitation:

(A) Information concerning employees of the State Securities Department or employees of the Department of Commerce working for the State Securities Department and all persons subject to rule by the State Securities Department; and

(B) Personal information reported to the commissioner under the department’s rules concerning registration about employees of applicants, licensees, or their agents;

(4) (A) Investigatory records compiled for law enforcement purposes to the extent that production of the records would:

(i) Interfere with enforcement proceedings;

(ii) Deprive a person of a right to a fair trial or an impartial adjudication; or

(iii) Disclose the identity of a confidential source.

(B) The commissioner may also withhold investigatory records that would:

(i) Constitute an unwarranted invasion of personal privacy;

(ii) Disclose investigative techniques and procedures; or
(ii) Endanger the life or physical safety of law enforcement personnel.

(C) As used in this section, “investigatory records” includes:

(i) All documents, records, transcripts, correspondence, and related memoranda and work products concerning examinations and other investigations and related litigation as authorized by law that pertain to or may disclose the possible violation by any person of any provision of the statutes or rules administered by the commissioner; and

(iii) All written communications from or to any person confidentially complaining or otherwise furnishing information about a possible violation, as well as all correspondence and memoranda in connection with the confidential complaint or information;

(5) Information contained in or related to examinations, operating reports, or condition reports prepared by, on behalf of, or for the use of any agency responsible for the regulation or supervision of financial institutions, check issuers, money transmitters, money services providers, or money service businesses;

(6) (A) Financial records of any applicant, licensee, or the agent of an applicant or licensee obtained during or as a result of an examination by the commissioner.

(B) However, when a record under this article is required to be filed with the commissioner as part of an application for license, annual renewal, or otherwise, the record, including financial statements prepared by certified public accountants, shall be public information unless sections of the information are bound separately and are marked “confidential” by the applicant, licensee, or agent upon filing.

(C) Information under subdivision (b)(6)(B) of this section bound separately and marked “confidential” shall be deemed nonpublic until ten (10) days after the commissioner has given the applicant, licensee, or agent notice that an order will be entered deeming the material public information.

(D) An applicant, licensee, or agent may seek an injunction from the Pulaski County Circuit Court ordering the commissioner to withhold the information as nonpublic pending a final order from a court of competent jurisdiction if the order of the commissioner under
subdivision (b)(6)(C) of this section is appealed under applicable law;

(7) Trade secrets obtained from any person; or

(8) Any other records that are required to be closed to the public and are not deemed open to public inspection under other law.

(c) The commissioner may disclose information not otherwise subject to disclosure under subsection (a) to representatives of state or federal agencies who promise in a record that they will maintain the confidentiality of the information; or the commissioner finds that the release is reasonably necessary for the protection of the public and in the interests of justice, and the licensee has been given previous notice by the commissioner of its intent to release the information.

(d) This section does not prohibit the commissioner from disclosing to the public a list of persons licensed under this chapter or the aggregated financial data concerning those licensees.


(a) A licensee shall provide its name and mailing address or telephone number to the purchaser in connection with each money transmission or currency exchange transaction conducted by the licensee directly or through an authorized delegate.

(b) An authorized delegate shall display prominently in a form and in a medium prescribed by the Securities Commissioner a notice that states or contains the following information:

(1) The name, mailing address, and telephone number of the authorized delegate;

(2) For each licensee of the authorized delegate:

(A) A statement that the authorized delegate is an agent conducting business on behalf of the licensee under this chapter; and

(B) The name, mailing address, and telephone number of the licensee; and

(3) A statement:
(A) Directing consumers with complaints to contact the State Securities Department; and

(B) Containing the current mailing address and telephone number of the department.

**History.** Acts 2009, No. 486, § 16.

**23-55-609. Policy and procedure — Physical security and cybersecurity.**

(a) A money transmitter or currency exchanger licensed or required to be licensed under this chapter shall establish, implement, update, and enforce written physical security and cybersecurity policies and procedures reasonably designed to ensure the confidentiality, integrity, and availability of physical and electronic records and information.

(b) A policy or procedure described in subsection (a) of this section shall be tailored to the size and sophistication of the money transmitter or currency exchanger.

(c) The Securities Commissioner may impose additional conditions by rule or order to clarify the requirements of a policy or procedure described in subsection (a) of this section.

**History.** Acts 2021, No. 532, § 20.

**23-55-610. Timely transmission.**

(a) Every licensee shall forward all money received for transmission according to the terms of the agreement between the licensee and the sender unless the licensee has a reasonable belief or a reasonable basis to believe that the sender may be a victim of fraud or that a crime or violation of law, rule, or regulation has occurred, is occurring, or may occur.

(b) If a licensee fails to forward money received for transmission under this section, then the licensee shall respond to inquiries by the sender with the reason for the failure unless providing a response would violate a state or federal law, rule, or regulation.

**History.** Acts 2023, No. 442, § 9.

**23-55-611. Refunds.**

(a) This section does not apply to:
(1) money received for transmission subject to the federal remittance transfer definitions, 12 C.F.R. Part 1005.30, as it existed on January 1, 2023; or

(2) money received for transmission under a written agreement between the licensee and payee to process payments for goods or services provided by the payee.

(b) Every licensee shall refund all money received for transmission to the sender within 10 days of receipt of the sender's written request for a refund of all money received for transmission unless any of the following occurs:

(1) the money has been forwarded within 10 days of the date that the money was received for transmission;

(2) instructions have been given committing an equivalent amount of money to the person designated by the sender within 10 days of the date that the money was received for transmission;

(3) (A) the agreement between the licensee and the sender instructs the licensee to forward the money at a time that is beyond 10 days of the date that the money was received for transmission.

(B) If funds have not yet been forwarded according to the terms of the agreement between the licensee and the sender, then the licensee shall issue a refund under this section;

(4) the refund is requested for a transaction that the licensee has not completed based on a reasonable belief or a reasonable basis to believe that a crime or violation of law, rule, or regulation has occurred, is occurring, or may occur;

(5) the refund request does not enable the licensee to:

(A) identify the sender's name and address or telephone number; or

(B) identify the particular transaction to be refunded in the event the sender has multiple transactions outstanding.


(a) This section does not apply to:
(1) money received for transmission subject to the federal remittance transfer definitions, 12 C.F.R. Part 1005.30, as it existed on January 1, 2023;

(2) money received for transmission that is not primarily for personal, family, or household purposes;

(3) money received for transmission under a written agreement between the licensee and payee to process payments for goods or services provided by the payee; or

(4) payroll processing services.

(b) In this section, “receipt” means a paper receipt, electronic record, or other written confirmation.

(c) (1) For a transaction conducted in person, the receipt may be provided electronically if the sender requests or agrees to receive an electronic receipt.

(2) For a transaction conducted electronically or by phone, a receipt may be provided electronically.

(3) All electronic receipts shall be provided in a retainable form.

(d) (1) Every licensee or its authorized delegate shall provide the sender a receipt for money received for transmission.

(2) The receipt shall contain the following information, as applicable:

(A) the name of the sender, to the extent the licensee or its authorized delegate is required to capture this information before transmission;

(B) the name of the designated recipient, unless the licensee can determine the name of the recipient by the unique transaction or identification number described in subdivision (d)(2)(D), in which case the name of the recipient is not required;

(C) the date of the transaction;

(D) the unique transaction or identification number;

(E) the name of the licensee, Nationwide Multistate Licensing System and Registry Unique ID, the licensee's business address, and the licensee's customer service telephone number;

(F) the amount of the transaction in United States dollars;
(G) any fee charged by the licensee to the sender for the transaction; and

(H) any taxes collected by the licensee from the sender for the transaction.

(e) The receipt required by this section shall be in English and in the language principally used by the licensee or authorized delegate to advertise, solicit, or negotiate, either orally or in writing, for a transaction conducted in person, electronically, or by phone, if other than English.

ARTICLE 7
Permissible Investments

23-55-702. Types of permissible investments.


(a) A licensee shall maintain at all times permissible investments that have a market value computed in accordance with generally accepted accounting principles or international financial reporting standards of not less than the aggregate amount of all of its outstanding money transmission obligations.

(b) A licensee transmitting virtual currency shall hold like-kind virtual currency of the same volume as that held by the licensee but which is obligated to consumers in lieu of the permissible investments required in subsection (a).

(c) A licensee conducting activities as described in subsections (a) and (b) shall maintain applicable levels and types of permissible investments as described in subsections (a) and (b).

(d) Except for permissible investments enumerated in § 23-55-702(a), the commissioner, with respect to any licensee, may by rule or order limit the extent to which a specific investment maintained by a licensee within a class of permissible investments may be considered a permissible investment if the specific investment represents undue risk to customers that is not reflected in the market value of investments.

(e) (1) Permissible investments, even if commingled with other assets of the licensee, are held in trust for the benefit of the purchasers and holders of the licensee's outstanding money transmission obligations in the event of:

(A) insolvency;

(B) the filing of a petition by or against the licensee under the United States Bankruptcy Code, 11 U.S.C. § 101 et seq., as it existed on January 1, 2023, for bankruptcy or reorganization;

(C) the filing of a petition by or against the licensee for receivership;

(D) the commencement of any other judicial or administrative proceeding for the licensee's dissolution or reorganization; or
(E) an action by a creditor against the licensee who is not a beneficiary of the statutory trust under this subsection.

(2) Permissible investments impressed with a trust under this section shall not be subject to attachment, levy of execution, or sequestration by order of any court, except for a beneficiary of the statutory trusts under this section.

(f) (1) Upon the establishment of a statutory trust under subsection (e) or if any funds are drawn on a letter of credit under § 23-55-702(a)(5), then the commissioner shall notify the applicable regulator of each state in which the licensee is licensed to engage in money transmission, if any, of the establishment of the statutory trust or the funds drawn on the letter of credit, as applicable.

(2) Notice shall be deemed satisfied if performed under a multistate agreement or through the Nationwide Multistate Licensing System and Registry.

(3) Funds drawn on a letter of credit, and any other permissible investments held in trust for the benefit of the purchasers and holders of the licensee's outstanding money transmission obligations, are deemed held in trust for the benefit of the purchasers and holders on a pro rata and equitable basis according to statutes under which permissible investments are required to be held in this state, and other states, as applicable.

(4) Any statutory trust established under this subchapter shall be terminated upon extinguishment of all of the licensee's outstanding money transmission obligations.

(g) (1) The commissioner by rule or by order may allow other types of investments that the commissioner determines are of sufficient liquidity and quality to be a permissible investment.

(2) The commissioner may participate in efforts with other state regulators to determine that other types of investments are of sufficient liquidity and quality to be a permissible investment.


23-55-702. Types of permissible investments.

(a) Except to the extent otherwise limited by the commissioner pursuant to § 23-55-701, the following investments are permissible under § 23-55-701:
(1) cash, including demand deposits, savings deposits, and funds in such accounts held for the benefit of the licensee's customers in a federally insured depository financial institution, and cash equivalents including Automated Clearing House network items in transit to the licensee and Automated Clearing House network items or international wires in transit to a payee, cash in transit via armored car, cash in smart safes, cash in licensee-owned locations, debit card or credit card-funded transmission receivables owed by any bank, or money market mutual funds rated “AAA” by S & P Global Ratings, or the equivalent from any eligible rating service;

(2) certificates of deposit or senior debt obligations of an insured depository institution, as defined in Section 3 of the Federal Deposit Insurance Act, 12 U.S.C. § 1813, as it existed on January 1, 2023, or a federal credit union as defined under the Federal Credit Union Act, 12 U.S.C. § 1751 et seq., as it existed on January 1, 2023;

(3) an obligation of the United States or a commission, agency, or instrumentality thereof; an obligation that is guaranteed fully as to principal and interest by the United States; or an obligation of a state or a governmental subdivision, agency, or instrumentality thereof;

(4) an investment security that is an obligation of the United States or a department, agency, or instrumentality thereof; an investment in an obligation that is guaranteed fully as to principal and interest by the United States; or an investment in an obligation of a State or a governmental subdivision, agency, or instrumentality thereof;

(5) the full drawable amount of an irrevocable standby letter of credit for which the stated beneficiary is the commissioner that stipulates that the beneficiary need only draw a sight draft under the letter of credit and present it to obtain funds up to the letter of credit amount within 7 days of presentation of the items required under subdivision (b)(3); and

(6) 100 percent of the surety bond provided for under § 23-55-204 that exceeds the average daily money transmission liability in this state.

(b) The letter of credit shall:

(A) be issued by a:

(i) federally insured depository financial institution;

(ii) foreign bank that is authorized under federal law to maintain a federal agency or federal branch office in a state or states; or
(iii) foreign bank that is authorized under state law to maintain a branch in a state that:

(a) bears an eligible rating or whose parent company bears an eligible rating; and

(b) is regulated, supervised, and examined by United States federal or state authorities having regulatory authority over banks, credit unions, and trust companies;

(B) be irrevocable, unconditional, and indicate that it is not subject to any condition or qualifications outside of the letter of credit;

(C) not contain reference to any other agreements, documents, or entities, or otherwise provide for any security interest in the licensee; and

(D) contain an issue date and expiration date, and expressly provide for automatic extension, without a written amendment, for an additional period of 1 year from the present or each future expiration date, unless the issuer of the letter of credit notifies the commissioner in writing by certified or registered mail or courier mail or other receipted means, at least 60 days before any expiration date, that the irrevocable letter of credit will not be extended.

(2) (A) Upon any notice of expiration or nonextension of a letter of credit issued under subdivision (b)(1)(D), then the licensee shall be required to demonstrate to the satisfaction of the commissioner, 15 days before expiration, that the licensee maintains and will maintain permissible investments under § 23-55-701(a) upon the expiration of the letter of credit.

(B) If the licensee is not able to do so, then the commissioner may draw on the letter of credit in an amount up to the amount necessary to meet the licensee's requirements to maintain permissible investments under § 23-55-703(a).

(C) Any such draw shall be offset against the licensee's outstanding money transmission obligations.

(D) The drawn funds shall be held in trust by the commissioner or the commissioner's designee, to the extent authorized by law, as agent for the benefit of the purchasers and holders of the licensee's outstanding money transmission obligations.
The letter of credit shall provide that the issuer of the letter of credit will honor, at sight, a presentation made by the beneficiary to the issuer of the following documents on or before the expiration date of the letter of credit:

(A) the original letter of credit, including any amendments; and

(B) a written statement from the beneficiary stating that any of the following events have occurred:

(i) the filing of a petition by or against the licensee under the United States Bankruptcy Code, 11 U.S.C. § 101 et seq., as it existed on January 1, 2023, for bankruptcy or reorganization;

(ii) the filing of a petition by or against the licensee for receivership, or the commencement of any other judicial or administrative proceeding for its dissolution or reorganization;

(iii) the seizure of assets of a licensee by the commissioner under an emergency order issued according to applicable law on the basis of an action, violation, or condition that has caused or is likely to cause the insolvency of the licensee; or

(iv) the beneficiary has received notice of expiration or nonextension of a letter of credit and the licensee failed to demonstrate to the satisfaction of the beneficiary that the licensee will maintain permissible investments under § 23-55-701(a) upon the expiration or nonextension of the letter of credit.

The commissioner may designate an agent to serve on the commissioner's behalf as beneficiary to a letter of credit so long as the agent and letter of credit meet requirements established by the commissioner.

The commissioner's agent may serve as agent for multiple licensing authorities for a single irrevocable letter of credit if the proceeds of the drawable amount for the purposes of this section are assigned to the commissioner.

The commissioner is authorized and encouraged to participate in multistate processes designed to facilitate the issuance and administration of letters of credit, including without limitation services provided by the Nationwide Multistate Licensing System and Registry.
Unless permitted by the commissioner by rule or by order to exceed the limit as stated, the following investments are permissible under § 23-55-701 to the extent specified:

1. receivables that are payable to a licensee from its authorized delegates in the ordinary course of business that are less than 7 days old, up to 50 percent of the aggregate value of the licensee's total permissible investments;

2. of the receivables permissible under subdivision (c)(1), receivables that are payable to a licensee from a single authorized delegate in the ordinary course of business may not exceed 10 percent of the aggregate value of the licensee's total permissible investments;

3. the following investments are permissible up to 20 percent per category and combined up to 50 percent of the aggregate value of the licensee's total permissible investments:
   
   A. a short-term investment, up to 6 months, bearing an eligible rating;
   
   B. commercial paper bearing an eligible rating;
   
   C. a bill, note, bond, or debenture bearing an eligible rating;
   
   D. United States tri-party repurchase agreements collateralized at 100 percent or more with United States Government or agency securities, municipal bonds, or other securities bearing an eligible rating;
   
   E. money market mutual funds rated less than “AAA” and equal to or higher than “A-” by S & P Global Ratings, or the equivalent from any other eligible rating service; and
   
   F. a mutual fund or other investment fund composed solely and exclusively of one or more permissible investments listed in subdivisions (a)(1)-(3); and

4. cash, including demand deposits, savings deposits, and funds in such accounts held for the benefit of the licensee's customers, at foreign depository institutions are permissible up to 10 percent of the aggregate value of the licensee's total permissible investments if the licensee has received a satisfactory rating in its most recent examination and the foreign depository institution:
   
   A. has an eligible rating;
(B) is registered under the Foreign Account Tax Compliance Act, Pub. L. No. 111-147;

(C) is not located in any country subject to sanctions from the Office of Foreign Assets Control; and

(D) is not located in a high-risk or noncooperative jurisdiction as designated by the international Financial Action Task Force.

(d) A savings deposit, a demand deposit, or a certificate of deposit at a foreign depository is permissible under § 23-55-701 if the investment does not exceed 10 percent.

(e) Any other investment is permissible under § 23-55-701 if the commissioner designates, to the extent specified by the commissioner.

(f) The aggregate of investments under subsections (b)-(e) may not exceed 50 percent of the total permissible investments of a licensee calculated in accordance with § 23-55-701.

ARTICLE 8
Enforcement

23-55-801. Suspension and revocation.
23-55-802. Suspension and revocation of authorized delegates.
23-55-803. Orders to cease and desist.
23-55-808. Receivership.

23-55-801. Suspension and revocation.

(a) The commissioner may suspend or revoke a license or order a licensee to revoke the designation of an authorized delegate if:

(1) the licensee violates this chapter or a rule adopted or an order issued under this chapter;

(2) the licensee does not cooperate with an examination or investigation by the commissioner;

(3) the licensee engages in fraud, intentional misrepresentation, or gross negligence;

(4) an authorized delegate is convicted of a violation of a state or federal anti-money laundering statute, or violates a rule adopted or an order issued under this chapter, as a result of the licensee's willful misconduct or willful blindness;

(5) the competence, experience, character, or general fitness of the licensee, authorized delegate, person in control of a licensee, or responsible person of the licensee or authorized delegate indicates that it is not in the public interest to permit the person to provide money services;

(6) the licensee engages in an unsafe or unsound practice;

(7) the licensee is insolvent, suspends payment of its obligations, or makes a general assignment for the benefit of its creditors;

(8) the licensee does not remove an authorized delegate after the commissioner issues and serves upon the licensee a final order including a finding that the authorized delegate has violated this chapter; or
(9) the licensee is the subject of an order, including a denial, suspension, or revocation, by this or any other state or federal authority that was entered against the person within the past 5 years, including without limitation the money services industry.

(b) In determining whether a licensee is engaging in an unsafe or unsound practice, the commissioner may consider the size and condition of the licensee's money transmission, the magnitude of the loss, the gravity of the violation of this chapter, and the previous conduct of the person involved.


23-55-802. Suspension and revocation of authorized delegates.

(a) The commissioner may issue an order suspending or revoking the designation of an authorized delegate, if the commissioner finds that:

(1) the authorized delegate violated this chapter or a rule adopted or an order issued under this chapter;

(2) the authorized delegate did not cooperate with an examination or investigation by the commissioner;

(3) the authorized delegate engaged in fraud, intentional misrepresentation, or gross negligence;

(4) the authorized delegate is convicted of a violation of a state or federal anti-money laundering statute;

(5) the competence, experience, character, or general fitness of the authorized delegate or a person in control of the authorized delegate indicates that it is not in the public interest to permit the authorized delegate to provide money services; or

(6) the authorized delegate is engaging in an unsafe or unsound practice.

(b) In determining whether an authorized delegate is engaging in an unsafe or unsound practice, the commissioner may consider the size and condition of the authorized delegate's provision of money services, the magnitude of the loss, the gravity of the violation of this chapter or a rule adopted or order issued under this chapter, and the previous conduct of the person involved.

(c) An authorized delegate may apply for relief from a suspension or revocation of designation as an authorized delegate according to procedures prescribed by the commissioner.

23-55-803. Orders to cease and desist.

(a) If the Securities Commissioner determines that a violation of this chapter or of a rule adopted or an order issued under this chapter by a licensee, authorized delegate, or any other person is likely to cause immediate and irreparable harm to the licensee, its customers, or the public as a result of the violation or cause insolvency or significant dissipation of assets of the licensee, the commissioner may issue a summary order requiring the licensee, authorized delegate, or any other person to cease and desist from the violation. The order becomes effective upon service of it upon the licensee, authorized delegate, or any other person.

(b) The commissioner may issue a summary order against a licensee to cease and desist from providing money services through an authorized delegate that is the subject of a separate order by the commissioner.

(c) An order to cease and desist remains effective and enforceable pending the completion of an administrative proceeding pursuant to § 23-55-901 or § 23-55-902 and the entry of a subsequent order to affirm, modify, or vacate the order by the commissioner.


The commissioner may enter into a consent order at any time with a person to resolve a matter arising under this chapter or a rule adopted or order issued under this chapter. A consent order must be signed by the person to whom it is issued or by the person's authorized representative, and must indicate agreement with the terms contained in the order. A consent order may provide that it does not constitute an admission by a person that this chapter or a rule adopted or an order issued under this chapter has been violated.


The commissioner may assess a civil penalty against a person that violates this chapter or a rule adopted or an order issued under this chapter in an amount not to exceed $1,000 per day for each day the violation is outstanding, plus this State's costs and expenses for the investigation and prosecution of the matter, including reasonable attorney's fees.

(a) A person that intentionally makes a false statement, misrepresentation, or false certification in a record filed or required to be maintained under this chapter, that intentionally makes a false entry or omits a material entry in such a record, or violates any rule promulgated or order issued hereunder is guilty of a Class B felony.

(b) A person that knowingly engages in an activity for which a license is required under this chapter without being licensed under this chapter and who receives more than $500 in compensation within a 30-day period from this activity is guilty of a Class B felony.

(c) A person that knowingly engages in an activity for which a license is required under this chapter without being licensed under this chapter and who receives no more than $500 in compensation within a 30-day period from this activity is guilty of a Class A misdemeanor.


(a) (1) [Repealed.]

(2) If as a result of an investigation or examination the Securities Commissioner finds that a person has engaged or is about to engage in an act or practice constituting a violation of this chapter or a rule or order under this chapter, the commissioner may summarily issue:

(A) A cease and desist order under § 23-55-803; or

(C) An order to prohibit the person from continuing to engage in providing money services.

(b) [Repealed.]

(c) (1) An order to cease and desist becomes effective upon service of it upon the person.

(2) A hearing shall be held on the written request of the person aggrieved by the order to cease and desist if the request is received by the commissioner
within thirty (30) days of the date of the entry of the order to cease and desist or if ordered by the commissioner.

(d) An order to cease and desist remains effective and enforceable pending the completion of an administrative proceeding pursuant to §§ 23-55-901 and 23-55-902 and the entry of a subsequent order by the commissioner to affirm, modify, or vacate the order.

(e) The commissioner may apply to the Pulaski County Circuit Court to:

(1) Temporarily or permanently enjoin an act or practice that violates this chapter or a rule or order under this chapter; or

(2) Enforce compliance with this chapter or a rule or order under this chapter.


23-55-808. Receivership.

(a) (1) Whenever a licensee has refused or is unable to pay its obligations generally as they become due or whenever it appears to the commissioner that a licensee is in an unsafe or unsound condition, the commissioner, or the Attorney General representing the commissioner, may apply to the Pulaski County Circuit Court or to the circuit court of any county in which the licensee is located for the appointment of a receiver for the licensee. The court may require the receiver to post a bond in such amount as may appear necessary to protect claimants of the licensee.

(2) The receiver, subject to the approval of the court, shall take possession of the books, records, and assets of the licensee and shall take such action with respect to employees, agents, or representatives of the licensee or such other action as may be necessary to conserve the assets of the licensee or ensure payment of instruments issued by the licensee pending further disposition of its business as provided by law. The receiver shall sue and defend, compromise, and settle all claims involving the licensee and exercise such powers and duties as may be necessary and consistent with the laws of this state applicable to the appointment of receivers.

(3) The receiver, from time to time, but in no event less frequently than once each calendar quarter, shall report to the court with respect to all acts and proceedings in connection with the receivership.

ARTICLE 9
Administrative Procedures

23-55-901. Administrative proceedings.
23-55-902. Hearings

23-55-901. Administrative proceedings.

All administrative proceedings under this chapter must be conducted in accordance with the Arkansas Administrative Procedure Act, § 25-15-201 et seq.


(a) Except as otherwise provided in §§ 23-55-803 and 23-55-807, the commissioner may not suspend or revoke a license, issue an order to cease and desist, suspend or revoke the designation of an authorized delegate, or assess a civil penalty without notice and an opportunity to be heard.

(b) The commissioner shall also hold a hearing when requested to do so by an applicant whose application for a license is denied.

ARTICLE 10
Miscellaneous Provisions

In applying and construing this Uniform Act, consideration must be given to the need to promote uniformity of the law with respect to its subject matter among States that enact it.


23-55-1002. Severability clause.
If any provision of this chapter or its application to any person or circumstance is held invalid, the invalidity does not affect other provisions or applications of this chapter which can be given effect without the invalid provision or application, and to this end the provisions of this chapter are severable.


23-55-1003. Effective date.
This chapter takes effect January 1, 2008.


23-55-1004. [Reserved.]


23-55-1005. [Repealed.]

23-55-1006. [Repealed.]

23-55-1007. Multistate automated licensing system.

(a) The Securities Commissioner may:

(1) Enter into an arrangement, agreement, or other working relationship with federal, state, or self-regulatory authorities, the Conference of State Bank Supervisors, or a subsidiary entity owned by the Conference of State Bank Supervisors to file and maintain documents in a multistate automated licensing system or other central depository system;

(2) Waive or modify in whole or in part by rule or by order any requirement of this chapter if necessary to implement this section; and

(3) Establish new requirements under this chapter to carry out the purpose of this section.

(b) It is the intent of this section that the commissioner be provided the authority to reduce duplication of filings, reduce administrative costs, and establish uniform procedures, forms, and administration with other states and federal authorities.

(c) (1) The commissioner may permit or require initial and renewal registration filings required under this chapter to be filed with the Conference of State Bank Supervisors, a subsidiary entity owned by the Conference of State Bank Supervisors, the Financial Industry Regulatory Authority, or another entity maintaining or operating a multistate automated licensing system.

(2) The applicant or the licensee shall pay any fee charged for the applicant or the licensee to participate in the automated licensing system.

(d) The commissioner may accept uniform procedures and forms designed to:

(1) Implement a multistate automated licensing system;

(2) Implement a uniform national regulatory system; or

(3) Facilitate common practices and procedures among the states.